



## AMALGAMATED TRANSIT UNION LOCAL 113

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### **Transit Worker Assault Awareness Day 2022**

#### ***Key findings of ATU Local 113 Violence and Harassment Survey***

Transit workers deserve to feel safe on the job, and ATU Local 113 is always fighting to make the TTC healthier and safer place to work. In 2022, we launched a survey to better understand the experiences and safety concerns of ATU Local 113 members.

The results are troubling – the problem of violence and harassment against workers is worse than we thought. That's why on this Transit Worker Assault Awareness Day, we're calling on the TTC and the City to work with us to make the TTC a safer place for workers and riders alike.

#### ***Key survey findings***

- The majority of ATU members who responded to the survey said they experienced violence (73%) or harassment (52%) at work.
- Just over half of members report incidents of workplace violence (56%), while less than a third reported harassment (30%).
- Why is the reporting rate so low? Many said fear of reprisal and unclear reporting policies.
- Of members who did report harassment, 63% were not satisfied with how it was handled.

These results make it clear: ATU 113 members face violence and harassment at work, and they don't have much faith that reporting it will change anything.

#### ***Recommendations***

There are a range of actions that the TTC, working with ATU, can pursue to keep transit workers safe. They include:

1. Improving the process for reporting incidents and concerns, and improving response times for incidents and potential safety issues quickly.
2. Creating a culture of less judgement and more support, so that they can come forward to address concerns.
3. Enhancing prevention to stop assaults from happening, including more effective protective barriers, consistent enforcement, and better co-ordination with Special Constables.
4. Developing better relationships with transit riders to raise awareness of our shared responsibility for community safety.

#### ***About the survey***

The survey was distributed confidentially to all worker members of ATU Local 113. Of the roughly 11,500 members 3141 responded, for a response rate of 27.3%.

The data was used to identify strengths and weaknesses in the current policy and procedures. Its recommendations will be implemented through Joint Health and Safety Committees and The Joint Labour Management Committee.